

How to Access the Chorus Community Health Plans (CCHP) Provider Portal

Follow the instructions below to create your account on the CCHP Provider Portal.

If you already have an account on the Network Health Provider Portal, you do not need to create a new account. **Use your existing Network Health login credentials** to access the CCHP Provider Portal.

Step 1 / Register at login.chorushealthplans.org

- Click Create an Account under the purple **Log In** button to create your new account.

The screenshot shows the login page for Chorus Community Health Plans. At the top right is the CHORUS logo. Below it, the text 'Log in' is followed by 'Log in with your email and password to access your account.' There are two input fields: 'Login' and 'Password'. Below the password field is a 'Remember me' checkbox. A large purple 'Log In' button is at the bottom. To the right of the login fields, there is a 'Need Help?' section with the text 'Call our local provider customer service team at 877-458-1289' and a 'Contrast' button. At the bottom left, there are links for 'Create an Account' and 'Forgot Password'.

- Have your Tax Identification Number and Individual NPI Number handy.

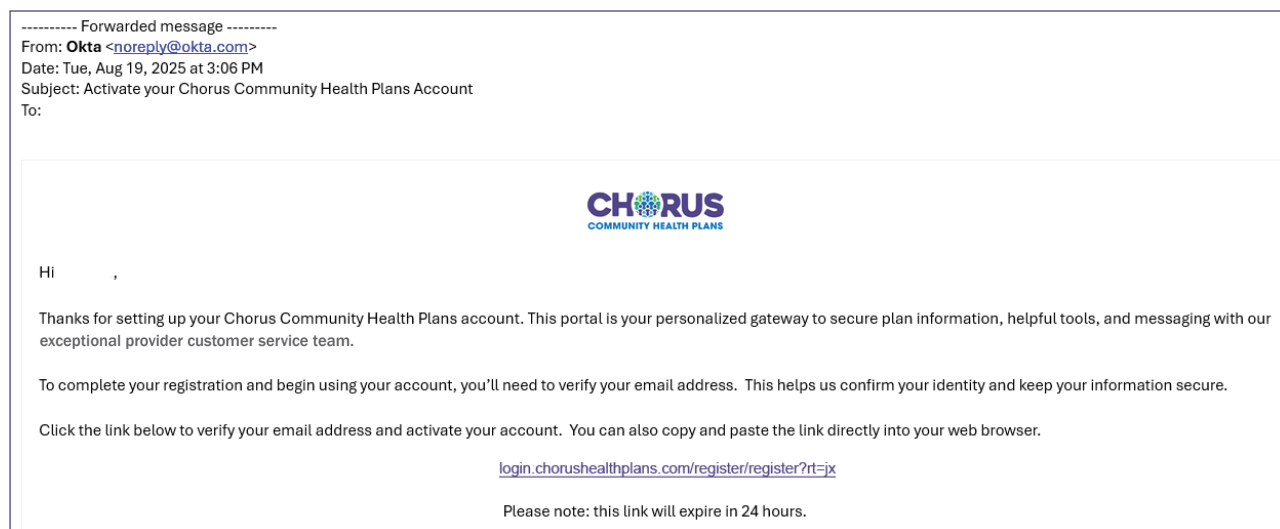
The screenshot shows the 'Create an Account' page for providers. At the top right is the CHORUS logo. Below it, the text 'Create an Account' is followed by 'I'm a provider'. The main heading is 'Enter the required information in the fields below to start set up of your account.' There are several required fields: 'First Name', 'Last Name', 'Email', 'Confirm Email', 'Tax Identification Number', 'Individual or Group NPI Number', and 'Provider Type'. A 'Need Help?' section on the right provides contact information for the customer service team at 877-458-1289 and mentions that the user can also call for assistance. A 'Contrast' button is also present.

The screenshot shows the 'Create an Account' page with a confirmation message. At the top right is the CHORUS logo. Below it, the text 'Create an Account' is followed by 'Thank you for starting your Chorus Community Health Plans provider portal registration. To complete your registration, you will be mailed a PIN to validate your account for security. Your PIN should arrive within five business days.' Below this, it says 'When you receive your PIN in the mail, return to **My Login**, sign in to your account and enter your PIN to complete your registration.' At the bottom, it says 'If you'd like to familiarize yourself with the portal, you can sign in to see your dashboard now while the rest of your access is pending approval.' On the right side, there is a 'Need Help?' section with the text 'Call our local provider customer service team at 877-458-1289' and a 'Contrast' button.

Step 2 / Registration confirmation

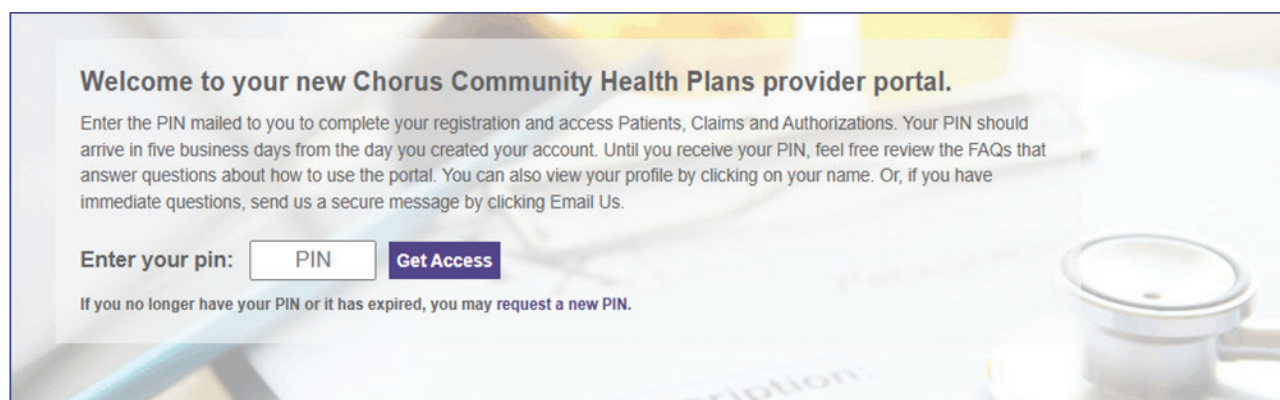
A. Confirmation email

- Email domains that match the business/organization name will receive an email confirmation.
- In the activation email, click the link to verify your email address and activate your account. **Make sure to do this within 24 hours or your activation link will expire.** After 24 hours call us at **877-458-1289** to request a new activation email.
 - If you do not receive a confirmation email, check your spam folder. If you still haven't received an email contact us at **877-458-1289** to request a new activation email.



B. Confirmation PIN letter

- Email domains not associated with a business/organization name will receive a letter with a PIN number to complete registration (for example, gmail.com or yahoo.com).
- During the registration process, you will be asked to verify the mailing address we have in our system to initiate a PIN number to be mailed to you.
 - If you do not see the correct mailing address call us at **877-458-1289**.
- You will have immediate access to the portal dashboard.
- Once you receive your PIN number in the mail, enter it to complete your registration and gain access to the portal.



Step 3 / Set up your password and security question. Log in with your email address and password.

Create an Account

CHORUS
COMMUNITY HEALTH PLANS

Enter the required information in the fields below to finish set up of your account.

* Required

* Password

Password

Need Help?
See our [How to Register](#) cheat sheet. Call our local provider customer service team at 877-458-1289.

Contrast

Password must contain:
✗ 10-40 characters
✗ at least one lower case letter
✗ at least one upper case letter
✗ at least one number
✗ at least one special character

Password cannot contain:
✓ first, last or user name

* Confirm Password

Confirm Password

* Question

* Answer

Answer

Please ensure your answer is correct and spelled correctly. You will need this value if you forget your password.

Create an Account

Return to My Login

Step 4 / Access Information and Resources

- Click Eligibility and Benefits, Claims, Authorizations or Provider Resources for information.
- Access secure messaging by clicking on **Email Us** in the upper left or the envelope in the upper right.

Account

Log Out

Eligibility and Benefits | Claims | Authorizations | Provider Resources

Welcome to your Chorus Community Health Plans provider portal.

Watch this area for frequently updated news, reminders and tips.

PROVIDER PORTAL FEATURES	
Quick registration with your email address	View provider resources
Personalized dashboard and information for your patients	Secure messaging
Ability to view claims and claims status for your patients	Contact information for our local provider customer service team
Access to explanation of payment (remits)	FAQ
View your patients' benefits and plan information	Ability to add additional Tax IDs under My Profile
View your patients' year-to-date costs	Submit a Provider Dispute