

CCHP NPI and Taxonomy Billing Requirement & Quick Reference Guide

This Billing Requirement & Quick Reference Guide will assist you with accurate and efficient bill processing.

Billing Provider Edits

Billing Providers must have an NPI. Exceptions are blood banks, SMV, etc., which are allowed to only have a Medicaid ID.

- This must be a valid NPI on file with ForwardHealth (state Medicaid)
- For exceptions, contact provider relations for where to place Medicaid ID

FORM	NPI LOCATION
837P (Professional)	Loop 2010AA; Segment NM1
837I (Institutional)	Loop 2010AA; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 33A
UB-04	Box 56

Billing providers must always have a taxonomy

This must be a valid taxonomy on file with the billing provider NPI with ForwardHealth (state Medicaid).

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
837I (Institutional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 33B	Must have a 'ZZ' or 'PXC' qualifier before the code
UB-04	Box 81CC a	Must have a 'B3' or 'PXC' qualifier before the code

Rendering / Attending Provider Edits — NPI

Rendering providers (on professional) and attending providers (on institutional): If an NPI is present, then it must be valid per ForwardHealth

- This must be a valid NPI on file with ForwardHealth (state Medicaid)

FORM	NPI LOCATION
837P (Professional)	Loop 2310B; Segment NM1
837I (Institutional)	Loop 2310A; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J
UB-04	Box 76

Rendering / Attending Provider Edits — taxonomy

Rendering providers (on professional) and attending providers (on institutional): If a taxonomy is present, then it must be valid for the Rendering/Attending NPI per ForwardHealth

- This must be a valid taxonomy on file with ForwardHealth (state Medicaid)

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2310B; Segment PRV	Must follow this format: PRV*PE* PXC* [taxonomy code]
837I (Institutional)	Loop 2310A; Segment PRV	Must follow this format: PRV*AT* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J (shaded)	Box 24I must have a 'ZZ' or 'PXC' qualifier
UB-04	Box 81CC b	Must have a 'B3' or 'PXC' qualifier before the code

How do I know if the NPI or taxonomy code is valid with ForwardHealth?

1. Login to ForwardHealth Portal — [ForwardHealth.wi.gov](https://www.forwardhealth.wi.gov)
2. In the right Home Page menu, click on “Check Enrollment”
3. Enter provider ID (Individual NPI, group NPI, or state Medicaid ID)
4. The response received is within the Provider List, confirm that your taxonomy code and NPI match
5. Dates of service billed on claim must fall within the effective and end dates listed under Provider Enrollment
6. If you receive a rejection, the text on the rejection letter or [CCHP Provider Portal](#) will alert you as the reason
7. If you have questions on your rejections, please contact the CCHP Provider Services at 877-458-1289

Taxonomy Quick References

The following screen shots will show the steps to verify what is your state taxonomy. When billing your taxonomy should match the state and CCHP systems.

Log into the Forward Health portal. You will see your information at the top. NPI 0000000000, taxonomy 111N00000X Zip 00000-0000. In the right Home Page menu, click on "Check Enrollment"

ForwardHealth Wisconsin serving you

interChange Provider

Logout

Home Search **Providers** Enrollment Max Fee Home Account Contact Information Online Handbooks Site Map Certification User Guides

You are logged in with NPI: 0000000000 Taxonomy Number: 000000000X, Zip Code: 00000-4874, Financial Payer: Medicaid

Providers

What's New?

Providers can improve efficiency while reducing overhead and paperwork by using real-time applications available on the new ForwardHealth Portal. Submission and tracking of claims and prior authorization requests and amendments, on-demand access to remittance information, 835 trading partner designation, and instant access to the most current ForwardHealth information is now available.

Home Page

- Update User Account
- Customize Home Page
- Check My Revalidation Date
- Check Enrollment

Provider Search

When you use the Provider Search, you can enter the following:
provider name, provider ID, last name/first name/DOB,
business name, tax ID, NPI or social security number/DOB.

ForwardHealth Wisconsin serving you

interChange Provider

Home Search **Providers** Enrollment Max Fee Home Account Contact Information Online Handbooks Site Map Certification User Guides

You are logged in with NPI: 0000000000 Taxonomy Number: 000000000X, Zip Code: 00000-4874, Financial Payer: Medicaid

Providers > **Check Enrollment**

Check Enrollment

This page displays enrollment information as it was on file at the time the query was made, it is not a guarantee that claims will be paid. Reimbursement is completeness of the claim information.

Provider Search

Provider ID: Last Name/Business Name: First Name: Social Security Number: Date of Birth:

Provider List

*** No rows found ***

Provider Enrollment

Name:
Billing Status:
Type Description:
Specialty Description:
Effective Date:
End Date:

Search Results

The Search Results will populate a list for each provider in group, including: NPI, Provider ID, Base ID, Financial Payer, Provider Name, Type, Specialty, Address, and taxonomy.

If results don't populate, call Forward Health Provider Services for assistance at 800-947-9627.

The screenshot displays the 'ForwardHealth' website interface for provider services. The header includes navigation links for 'wisconsin.gov home', 'state agencies', 'subject directory', and 'department of health services'. The main navigation bar contains links for 'Home', 'Search', 'Providers' (highlighted), 'Enrollment', 'Max Fee Home', 'Account', 'Contact Information', 'Online Handbooks', 'Site Map', 'Certification', and 'User Guides'. A login status message indicates the user is logged in with NPI:0000000000, Taxonomy Number: 000000000X, Zip Code: 00000-4874, and Financial Payer: Medicaid. Below this, a 'Providers » Check Enrollment' link is visible. The 'Check Enrollment' section contains a disclaimer: 'This page displays enrollment information as it was on file at the time the query was made, it is not a guarantee that claims will be paid. Reimbursement is completeness of the claim information.' The 'Provider Search' section includes input fields for 'Provider ID', 'Last Name/Business Name', 'First Name', 'Social Security Number', and 'Date of Birth'. The 'Provider List' section shows a table with one provider entry:

National Provider ID	Program Provider ID	Name	Taxonomy	Address	City	State	Zip
			000000000X		MILWAUKEE	WI	

The 'Provider Enrollment' section displays the following details:

- Name: [Redacted]
- Billing Status: [Redacted]
- Type Description: Pharmacy
- Specialty Description: Pharmacy
- Effective Date: 08/01/1990 - Active
- End Date: Active