

Care4Kids — Children's Community Health Plan

Care4Kids is a Medicaid benefit that provides comprehensive health care to children in out-of-home care that reflects the unique health needs of these children. To strengthen the quality, access, and timeliness of care, Care4Kids creates a “medical home” for each child entering care. This “medical home” is not a physical place, but rather a philosophy that children in out-of-home care deserve coordinated and comprehensive healthcare that addresses their unique needs.

Care4Kids provides children with primary care physicians who are trained in needs of children in out-of-home care, and also creates a team of professionals who coordinate care for the child. Facilitated by a Health Care Coordinator, this team includes the county caseworkers, healthcare professionals, out-of-home care providers, and the child's family. This team works together to ensure children entering out-of-home care will receive timely individualized and developmentally appropriate care by physicians trained in evidence-based and trauma-informed care. This new approach to health care will improve physical and mental health outcomes for children, as well as promote improved resiliency and create stronger natural support systems for children in out-of-home care.

Care4Kids benefits

Through Care4Kids, children in out-of-home care will receive:

- An OHC health screen within two business days of enrolling
- A comprehensive initial health assessment within 30 days of enrolling
- A mental health evaluation, and/or developmental health screen or developmental health evaluation (if needed)
- Dental and Vision care
- Coordinated ongoing health care from providers trained in the unique needs of children in OHC
- A comprehensive health care plan tailored to the child's individual needs.
- A poly pharmacy case review for identified children who are prescribed psychotropic medication

Child Advocacy Centers and Centers of Excellence

The Care4Kids benefit recognizes that children in out-of-home care deserve health care that reflects their unique needs, and therefore, emphasizes the importance of using providers trained in these needs. Children will be provided with an OHC Health screen within two business days of entering care, preferably at a Child Advocacy Center or Child Protection Center.

A comprehensive initial health assessment will be provided within 30 days of enrolling, preferably at an identified Center of Excellence. A Center of Excellence is a centralized location for the provision of medical care from the initial screen to the 30-day exam, and ongoing well-child health checks. Center of Excellence medical providers will be specially trained in caring for children in the foster care system that have been victims of trauma, abuse and/or neglect. Centers of Excellence provide a coordinated care delivery system. Center of Excellence providers partner and share information with all parties involved in a child's care and participates in a team process to enhance communication and coordination of care.

The listing of Centers of Excellence providers that are available to children in out-of-home care is available on our website at childrenschp.com. The guideline for the 30-day exam is also available on our website.

ForwardHealth ID card



Members enrolled in Care4Kids will have a ForwardHealth ID card. The ForwardHealth portal will identify member as Care4Kids and Children's Community Health Plan should be billed for services.

Here is an illustration of how Care4Kids managed care enrollment information will be displayed on the ForwardHealth portal:

Member Information			
Member ID	1234567890	Name	Ima Child
Date of Birth	03/10/2001	County	Milwaukee
Medicare ID		Address	MILWAUKEE WI, 53204

Benefit Plan			
Payer	Benefit Plan	Effective Date	End Date
MEDICAID	Foster Care	10/03/2013	10/03/2013

Managed Care Enrollment				
Provider Name	MC Program	Telephone Number	Effective Date	End Date
CHILDRENS COMMUNITY HEALTH PLAN	CARE4KIDS	(800)482-8010	10/03/2013	10/03/2013

Services covered by Care4Kids

Care4Kids provides all medically necessary covered services. Some services may require a doctor's order or a prior authorization. Copayments do not apply to Care4Kids enrollees. Covered services include:

Service	Care4Kids coverage
Dental	Full coverage
Disposable medical supplies (DMS)	Full coverage
Durable Medical Equipment (DME)	Full coverage
Emergency room	Full coverage
Health screenings for children	Full coverage of HealthCheck screenings and other services for individuals under the age of 21
Hearing services	Full coverage
Home health	Full coverage of private duty nursing, home health care and personal care
Inpatient hospital	Full coverage
Mental health and substance abuse treatment	Full coverage (not including room and board)
Nursing home	Full coverage
Outpatient hospital other than emergency room	Full coverage
Physical therapy, occupational therapy, and speech-language pathology (SLP)	Full coverage
Reproductive health	Full coverage, excluding infertility treatments, surrogate parenting, and the reversal of voluntary sterilization
Transportation – ambulance specialized medical vehicle, common carrier	Full coverage of emergency and nonemergency transportation to and from a certified provider for a covered service Common carrier transportation is arranged through a contracted provider through the state of Wisconsin, not Care4Kids
Vision	Full coverage including eyeglass benefit

Provider network

Care4Kids members may see any provider in the Children's Community Health Plan (CCHP) provider network. If a member wants to see a provider that is not part of the CCHP Provider Network, they will need prior authorization for the services. Please refer to the CCHP website for services that require notification and prior authorizations.

Pharmacy services

Care4Kids enrollees can get their prescription filled at any pharmacy that is a provider for BadgerCare Plus. Members need to show the child's ForwardHealth ID card to the pharmacist when a prescription is filled. **Pharmacy benefits are covered by the state of Wisconsin, not Care4Kids.** You can call Wisconsin ForwardHealth Member Services at 1-800-362-3002 for help filling a prescription.

Dental services

Care4Kids provides all covered dental services, and must see a Care4Kids dentist. See the CCHP Provider Directory or call Dental Customer Service at 1-877-389-9870 for the names of our dentists. As members, children have the right to a routine dental appointment within 90 days after their formal request.

HealthCheck

HealthCheck is a preventive health checkup program for members younger than 21. The HealthCheck program covers complete health checkups. These checkups are very important for children's health. **It's important to note the frequency of HealthChecks for children and teens in foster care are more often than children enrolled in BadgerCare.**

The HealthCheck program has three purposes:

1. To find and treat health problems early
2. To let you know about the special health services children can receive
3. To make your child eligible for some health care not otherwise covered

HealthCheck schedule

- Birth to 1 year old: 9 times per year
- 1 to 2 years old: 4 times per year
- Then every six months from age 2 and after

The HealthCheck program covers the care for any health problems found during the checkup, including medical care, eye care and dental care.

The HealthCheck checkup includes:

1. A health history
2. Physical exam
3. Development and/or mental health screening
4. Hearing and vision tests
5. Blood and urine lab tests (including lead testing when appropriate for age)
6. Immunizations (shots) appropriate for age

Children age 1 and older will be referred to a dentist, and will receive help in choosing one. Ask your child's primary care provider when your child should have his/her next HealthCheck exam or call the Health Care Coordinator at 1-855-371-8104.

Transportation

Bus, taxi, special medical vehicle and other common carrier transportation is handled through the State of Wisconsin Department of Health Services transportation manager, not Care4Kids. Please call 1-866-907-1493 if you need a ride.

Submitting Care4Kids claims

Claims for children or teens enrolled in Care4Kids should be submitted to:

Children's Community Health Plan
PO Box 56099
Madison, WI 53705

Any claims questions should be directed to CCHP at 1-800-482-8010.

Children's Community Health Plan requests providers allow 45 days to pass from the date of the submission before calling to check the status of claims. Care4Kids claims will be processed the same way CCHP claims are processed.

Provider explanation of payments

The explanation of payments for Care4Kids members will have the Children's Community Health Plan logo. Any questions regarding claims payments can be directed to CCHP at 1-800-482-8010.

Care4Kids — 30-day Comprehensive Exam

Components of exam

- MD/NP will review the information that was sent by the Health Care Coordinator.
- MD/NP reviews initial draft of the comprehensive health care plan (CHCP).
- MD performs exam, suggested components include: history, well-child components, social screening, behavior assessment/mental health screen, allergies, physical exam — injury surveillance and skin exam, dental screen, immunizations, labs, age appropriate interview.
- Discussion on medical home decision.
- Discussion about hand off (if necessary) and next steps.

Documentation

- MD/NP will document all findings in Epic® or other electronic system as appropriate.
- MD/NP will fill out medical note (template developed by Foster Care Medical Home Provider Implementation team).
- MD/NP will write referrals as necessary.
- MD/NP will document on specific quality indicators.
- MD/NP will highlight information that needs to be added to the comprehensive healthcare plan.

Information sharing

- Medical notes and the comprehensive healthcare plan will be sent to the Health Care Coordinator and other providers as necessary.
- Please fax this information to 414-431-6064 as soon as possible after the comprehensive exam and each subsequent appointment.