



Chorus Coverage

Member Newsletter

Welcome to the 2026 Winter Edition of Chorus Coverage

We are happy to share our newsletter with you! This newsletter will give valuable information and updates as a Chorus Community Health Plans (CCHP) member. Stay tuned for exciting news and helpful tips!



Member Updates

20 Years of Serving Wisconsin Families

Chorus Community Health Plans turned 20 years old in February 2026. We began our journey in February 2006 as Children's Community Health Plan, serving a small number of members in Milwaukee and Racine counties.

Today, CCHP has grown into an (almost) statewide organization with a dedicated team working alongside trusted partners to support health in many ways. From medical and dental care to help with housing, food, and other essential needs, we focus on caring for the whole person.

CCHP now serves members in 68 of Wisconsin's 72 counties and continues working toward reaching every part of the state. While much has changed over the past 20 years, our mission remains the same: helping Wisconsin's children and families live healthier, stronger lives.



Your Experience Matters!

The [CAHPS Survey](#), a health care experience survey, may have been sent to your mailbox. This survey is done by Press Ganey on behalf of CCHP. You can take it from February to April 2026.

[CAHPS Survey](#)

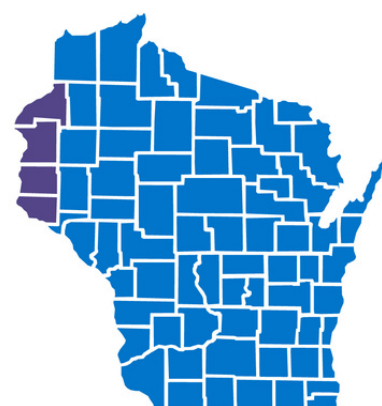
The survey will ask how you feel about your doctors, CCHP, and the customer service you received in the last six to 12 months. You can complete it by mail, phone, or online. More details are in the letter.

Please take a few minutes to fill it out and share your thoughts about us.

2026 Statewide Expansion

We are excited to announce that CCHP has officially expanded almost statewide. We are now available in 68 Wisconsin counties. Our broad coverage helps more families access care where they live. CCHP serves all Wisconsin counties except: Burnett, Pierce, Polk and St. Croix.

[Read more about our expansion here!](#)



[CCHP Expansion](#)

Vaccine Information and Resources

Vaccines, also called immunizations, help keep you and your family healthy. It's normal to have questions about them, most people do. We are here to support you!

For child and adult vaccine resources, vaccine schedules, and commonly asked questions and answers, visit our [CCHP Vaccinations](#) website page.

Your primary care provider (PCP) is the best person to talk to about vaccines. Need help finding a PCP? Use our [Find a Doctor search tool](#) to find care near home.

Below is a link to the Wisconsin Immunization Registry (WIR). It's easy to use and helps you see what vaccines you might need next. Your PCP can also look at your WIR record and help you understand it.

[Link to WIR](#)



Dr. Kelly and Dr. Deb are here to answer commonly asked questions about vaccines.

Have a question you want them to answer? Submit it here!

[Ask Our Doctors](#)

Q: I heard there is a different vaccine schedule that came out. Which one should I follow, the new one or the old one?

A: Childhood immunizations are an important part of keeping our kids, families, and community healthy and safe from serious diseases. Over the last few months there have been changes announced by the Center for Disease Control (CDC) to the routine childhood immunization schedule. These changes decreased the recommend number of immunizations a child receives to 11 from the 17 immunizations that were previously recommended.

The American Academy of Pediatrics (AAP) is the largest group of practicing pediatricians in the nation. The AAP recommends that children receive all 17 childhood immunizations to give them the best chance of protection against harmful diseases.

For parents who are trying to make the best choice for their children, having 2 different vaccination schedules can be confusing! CCHP continues to endorse the [AAP vaccination schedule](#). Vaccines play an important role in keeping kids healthy. Decades of research and data have continuously shown that the AAP-recommended vaccines are safe, they protect children from serious disease, and they help keep our whole community healthy. Vaccines are an important way to protect kids, families, and our community from serious diseases. Vaccinations will continue to be covered by Medicaid and the Vaccines for Children Program for CCHP members with no cost to families.

Q: I have heard that vaccines can cause autism. Is that true?

A: Here's the short answer... No. The idea that vaccines cause autism has been thoroughly investigated for decades. There have been many high-quality studies involving hundreds of thousands of children from multiple countries and each has concluded the same thing: there is no causal link between vaccines and autism.

Q: I still have questions about immunizations. Where can I go for more information?

A: CCHP encourages parents to talk to their child's provider about any questions or concerns regarding vaccines. If you need help finding a doctor please visit our [website](#) or give us a call at 1-877-900-2247.



Care Management Services

New to Care Management Programs - Incentives

Healthy Mom, Healthy Baby Program

We've updated incentives tied to key prenatal and postpartum visits:

- Postpartum Visit: \$50 incentive (previously \$40)
- First Trimester Visit: \$25 incentive (reminder)

Visit our Healthy Mom, Healthy Baby webpage to learn more about program details and eligibility.

[HMHB Program](#)

Diabetes Care Management Program

Our Diabetes program now offers incentives through a simple points-based system.

Members can earn 25 points for each of the following:

- Office Visit
- A1c Test
- Diabetes Education
- Diabetic Retinal Eye Exam

[Diabetes Program](#)

Visit our Diabetes webpage for more information on how to earn and redeem points.

Learn More

For details on these programs or other available incentives, please email us at healthpromotion@chorushealthplans.org.

Access to Care Management

Our Care Management team helps our members who have challenging health and social needs. These can make it hard for them to be as healthy and happy as they can be. We are here to support them on their journey to better health and wellness.

Care Management can help assist with:

- providing educational materials about a health condition or disease
- helping with medication management
- ensuring you are speaking with the right doctor
- scheduling appointments
- getting access to community resources
- setting health and wellness goals

Programs are free, voluntary and member-centered. To learn more call (414) 266-3173.

CCHP's health programs are opt-out programs. If you meet program specific criteria and have current CCHP coverage you are automatically enrolled, this means we may reach out to you with services that might support you.

If you are looking for support or to access one of our care managers please call 414-266-3173 or email us at healthpromotion@chorushealthplans.org.

To learn more on our programs, eligibility, or to opt out visit our [website](#).

Utility Moratorium Ending April 15 – Wisconsin Members

Wisconsin has a winter rule that protects people from having their heat or electric service shut off. This rule ends on April 15. After that date, utility companies can shut off service for past-due bills.

If you are behind on your heating or electric bill, it is important to take action now to avoid losing service.

The Wisconsin Public Service Commission encourages members with unpaid bills to set up a payment plan or apply for help before April 15.

Help Is Available

If you need help paying your utility bills, these programs may be able to help:

- [Wisconsin Home Energy Assistance Program \(WHEAP\)](#) - WHEAP helps eligible households pay for heating and electric bills. It can also help with emergency energy needs and furnace repairs.
- [Keep Wisconsin Warm/Cool Fund](#) - This statewide nonprofit helps people facing energy emergencies, including seniors, families, and people with disabilities.
- [Heat for Heroes](#) - This program helps veterans and military families who are struggling to pay utility bills.
- [Foundation for Rural Housing – Utility Assistance](#) - This program helps people in rural areas who are behind on utility bills and at risk of losing housing.

What You Should Do Now

If you are behind on your utility bills:

1. Call your utility company and ask to set up a payment plan.
2. Apply for help using one or more of the programs listed above.
3. Act before April 15 to help prevent your heat or electric service from being shut off.



Vendor Spotlight



Freepira: Fast Relief for Anxiety—Free, At Home

If stress or anxiety is overwhelming, Freepira can help. This medication-free program is done entirely at home with a sensor, tablet, and weekly virtual coaching. In just 28 days, Freepira teaches healthy breathing patterns that reduce stress, anxiety, panic attacks, and trauma symptoms. It's proven to work—and available at \$0 cost for Medicaid members.

"Freepira gave me my life back. I feel calm and in control."

[Learn more](#)



Community Events - Recap

Hmong New Year

For the tenth year in a row, we proudly sponsored the 2025 Milwaukee Hmong New Year celebration at the State Fair Expo Center in Milwaukee.

We provided informational handouts focused on our health plan and care management programs while offering attendees the opportunity to reflect and add to their colorful chain link.



We connected with over 1,600 of our community members. Can't wait for this year's celebration!



Resource Center

Make the most of your Chorus Health Plan with these helpful digital tools!

[Provider directory](#)

[CCHP website](#)

CCHP Member Advocates are available to answer questions regarding CCHP services and programs. They can also assist with finding a provider.

To reach a Member Advocate call 1-877-900-2247 or email CCHPMemberAdvocates@chorushealthplans.org.

CCHP offers interpreter and translation services at no cost—visit our website to learn more about language assistance options available to you.