



Dear Valued Chorus Community Health Plans Member:

Thank you for being a valued Chorus Community Health Plans (CCHP) member. We are writing to share important details that impact your CCHP insurance coverage.

As of January 1, 2026, CCHP will no longer offer Individual and Family health and dental plan options. This means you will need to enroll with a new insurance carrier for coverage in 2026. This letter includes helpful information and next steps you should take to ensure you have what you need this upcoming annual Open Enrollment period.

Next steps

CCHP is committed to servicing our current members for the remainder of 2025 by providing the same exceptional service you have come to know. Our decision to discontinue offering Individual and Family plan coverage in 2026 does not impact your current 2025 coverage. **Your current CCHP plan will remain active through December 31, 2025, as long as you continue paying your health insurance premiums and do not terminate your coverage before the end of this year.**

You can begin enrolling in new coverage with a different carrier during Open Enrollment which begins November 1, 2025.

We are here to help

We understand you may have questions after reviewing this notice. Throughout the remainder of this year, we will share important details on our website and through our member newsletters.

- For questions regarding your 2025 coverage please call our Customer Service team at 1-844-201-4672. You can also access the CCHP Connect Member portal which is available 24/7 online at chorushealthplans.org.
- For questions regarding this notice, please call our Member Sales team at 1-844-708-3837. Local support is available Monday through Friday 8:00 a.m.- 4:30 p.m. CST.
- You may also reach out to your insurance agent (if you have one) for help with enrolling in a new plan starting November 1, 2025.
- Visit chorushealthplans.org/IFPExit/Members or scan the QR code for additional FAQs.

We would like to thank you for your time spent as a CCHP member and the confidence you have placed in us to be your trusted health insurance partner.

Healthy Regards,

Chorus Community Health Plans