

Chorus Community Health Plans

Submitting auth through the MCG No Guideline applies Guideline

03/06/2025 updated 07/09/2025

Purpose: Provider instruction to enter an authorization request in Guiding Care through the MCG guidelines

1. Build authorization and Submit through the Blue submit button.
2. MCG guidelines landing page, Dates may need to be entered first for Outpt & Pharmacy requests

MCG

Authorization Request

Request Form ▶ 2 Document Clinical ▶ 3 Submit Request

Patient : U093130609 Name : GILLESPIE, AALIYAH DOB : 12/08/1959 Gender : Male

Authorization : EPS-00002002 Type : InPatient- Acute Psychiatric Hospitalization Status : NoDecisionYet

Diagnosis Codes : F32.9(ICD-10 Diagnosis) primary Procedure Codes : 0124(Revenue) primary

Diagnosis Code: F32.9 (ICD-10 Diagnosis)

Description : Major depressive disorder, single episode, unspecified

Document Clinical

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3. Click Document Clinical orange button and a list pops up

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Guideline Title	Product	Code
CCHP-Major Depressive Disorder: Intensive Outpatient Program	BHG	CCHP-0652
CCHP-Major Depressive Disorder: Partial Hospital Program	BHG	CCHP-0653
Depressive Disorders	BHG	M-7065
Major Depressive Disorder	BHG	B-008-HC
Major Depressive Disorder, Adult: Inpatient Care	BHG	B-008-IP
Major Depressive Disorder, Child or Adolescent: Inpatient Care	BHG	B-022-IP
Major Depressive Disorder: Outpatient Care	BHG	B-008-AOP
Major Depressive Disorder: Residential Care	BHG	B-008-RES
No Guideline Applies		

- Click on the Guideline that applies to the ICD-10 code or HCPCS/CPT Codes generated.
- If no Guideline is appropriate, Click the last one on the list that says No Guideline Applies -Click add at the end of the line
 - If there is only 1 guideline, you can click the cancel button next to the faded save button
 - No guideline applies will then be available as a choice
- A box will pop up that opens a box. Put NA in the box(It just needs a character)
- Click save
- The Submit request button will turn orange

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Diagnosis Code: F32.9 (ICD-10 Diagnosis)

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No Guideline Applies

Please provide patient's clinical information...

1000 characters left for notes.



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Disclaimers

F32.9 - ICD-10 Diagnosis

- Remember to click the **SUBMIT** button to continue/complete processing in Guiding Care. We are unable to process until the information has been submitted.
- Benefits will be determined in accordance with the provisions of eligibility and limitations of the benefit plan.
- Your request is pending for medical necessity review. For further information regarding this request send a message through the Message function of the system.

✓ Diagnosis Code: F32.9 (ICD-10 Diagnosis)

Description : Major depressive disorder, single episode, unspecified

Submit

This system provides access to MCG evidence-based guidelines; however the determinations made using this system are directed by the health plan, based on a number of factors.

9. Click the Orange Submit request button to have the authorization be properly submitted.
 - a. Do not ever go back or x out of browser before it processes.
 - b. It will be left in draft to be cancelled or directly closed and cancelled due to NO MCG chosen