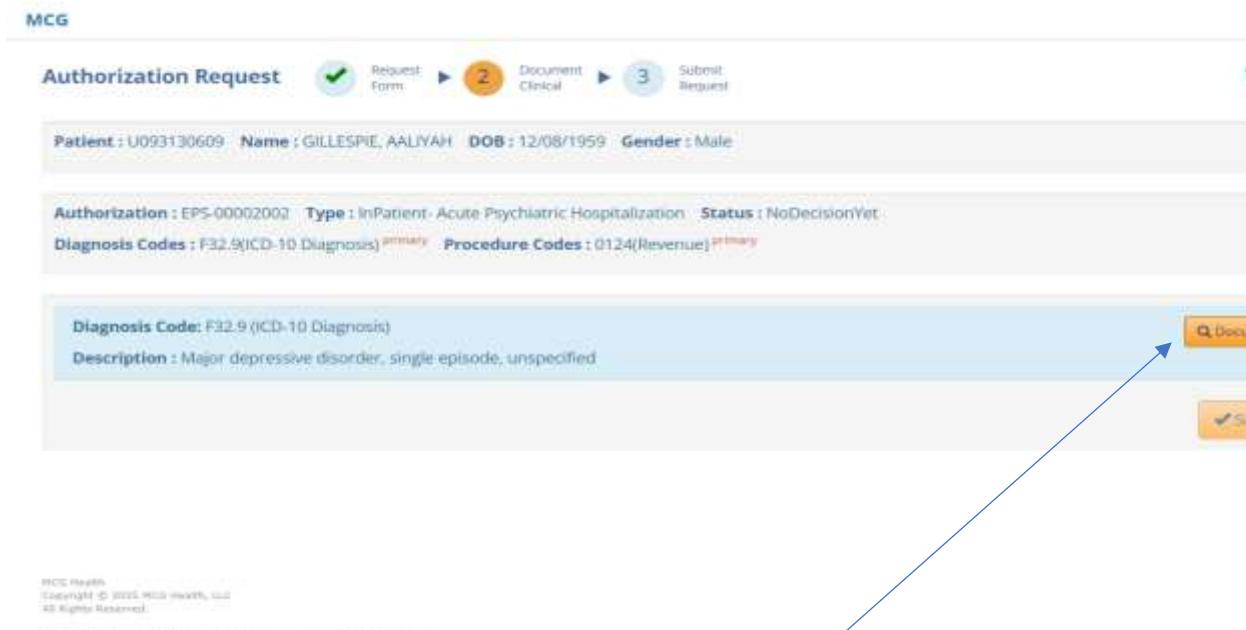


Chorus Community Health Plans

Submitting auth through the MCG No Guideline applies Guideline
03/06/2025 updated 07/09/2025

Purpose: Provider instruction to enter an authorization request in Guiding Care through the MCG guidelines

1. Build authorization and Submit through the Blue submit button.
2. MCG guidelines landing page, Dates may need to be entered first for Outpt & Pharmacy requests



MCG

Authorization Request

Request Form ► 2 Document Clinical ► 3 Submit Request

Patient: U093130609 Name: GILLESPIE, AALIYAH DOB: 12/08/1959 Gender: Male

Authorization : EPS-00002002 Type : InPatient- Acute Psychiatric Hospitalization Status : NoDecisionYet

Diagnosis Codes : F32.9(ICD-10 Diagnosis) primary Procedure Codes : 0124(Revenue) primary

Diagnosis Code: F32.9 (ICD-10 Diagnosis)
Description : Major depressive disorder, single episode, unspecified

Document Clinical

Submit Request

MCG Health
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3. Click Document Clinical orange button and a list pops up

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MCG

Authorization : EPS-00002002 Type : InPatient- Acute Psychiatric Hospitalization Status : NoDecisionYet
Diagnosis Codes : F32.9(ICD-10 Diagnosis) Primary Procedure Codes : 0124(Revenue) Primary

Diagnosis Code: F32.9 (ICD-10 Diagnosis)

Description : Major depressive disorder, single episode, unspecified

Guideline Title

CCHP-Major Depressive Disorder: Intensive Outpatient Program
CCHP-Major Depressive Disorder: Partial Hospital Program
Depressive Disorders
Major Depressive Disorder
Major Depressive Disorder, Adult: Inpatient Care
Major Depressive Disorder, Child or Adolescent: Inpatient Care
Major Depressive Disorder: Outpatient Care
Major Depressive Disorder: Residential Care
No Guideline Applies

Product

Code

BHG	CCHP-0652
BHG	CCHP-0653
BHG	M-7065
BHG	B-008-HC
BHG	B-008-IP
BHG	B-022-IP
BHG	B-008-ADP
BHG	B-008-RES

Sub

4. Click on the Guideline that applies to the ICD-10 code or HCPCS/CPT Codes generated.
5. If no Guideline is appropriate, Click the last one on the list that says No Guideline Applies -Click add at the end of the line
 - a. If there is only 1 guideline, you can click the cancel button next to the faded save button
 - b. No guideline applies will then be available as a choice
6. A box will pop up that opens a box. Put NA in the box (It just needs a character)
7. Click save
8. The Submit request button will turn orange

MCG

Authorization : EPS-00002002 Type : InPatient- Acute Psychiatric Hospitalization Status : NoDecisionYet
Diagnosis Codes : F32.9(ICD-10 Diagnosis) Primary Procedure Codes : 0124(Revenue) Primary

Diagnosis Code: F32.9 (ICD-10 Diagnosis)

Description : Major depressive disorder, single episode, unspecified

No Guideline Applies

Please provide patient's clinical information...

1000 characters left for notes:

Save

Sub



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Disclaimers

F32.9 - ICD-10 Diagnosis

- Remember to click the **SUBMIT** button to continue/complete processing in Guiding Care. We are unable to process until the information has been submitted.
- Benefits will be determined in accordance with the provisions of eligibility and limitations of the benefit plan.
- Your request is pending for medical necessity review. For further information regarding this request send a message through the Message function of the system.

✓ Diagnosis Code: F32.9 (ICD-10 Diagnosis)

Description : Major depressive disorder, single episode, unspecified

Submit

This system provides access to MCG evidence-based guidelines; however the determinations made using this system are dictated by the health plan, based on a number of factors.

15 minutes

- Click the Orange Submit request button to have the authorization be properly submitted.
 - Do not ever go back or x out of browser before it processes.
 - It will be left in draft to be cancelled or directly closed and cancelled due to NO MCG chosen