CCHP NPI and Taxonomy Billing Requirement Guide

Chorus Community Health Plans (CCHP) is providing this requirement guide to help ensure you have a more accurate and efficient bill processing experience.

Billing Provider Edits

Billing Providers must have an NPI. Exceptions are blood banks, SMV, etc., which are allowed to only have a Medicaid ID.

- This must be a valid NPI on file with ForwardHealth (state Medicaid)
- For exceptions, contact provider relations for where to place Medicaid ID

FORM	NPI LOCATION
837P (Professional)	Loop 2010AA; Segment NM1
837I (Institutional)	Loop 2010AA; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 33A
UB-04	Box 56

Billing providers must always have a taxonomy

This must be a valid taxonomy on file with the billing provider NPI with ForwardHealth (state Medicaid).

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
837I (Institutional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 33B	Must have a 'ZZ' or 'PXC' qualifier before the code
UB-04	Box 81CC a	Must have a 'B3' or 'PXC' qualifier before the code

Rendering / Attending Provider Edits — NPI	Rendering providers (on professional) and attending providers (on institutional): If an NPI is present, then it must be valid per ForwardHealth • This must be a valid NPI on file with ForwardHealth (state Medicaid)

FORM	NPI LOCATION
837P (Professional)	Loop 2310B; Segment NM1
837I (Institutional)	Loop 2310A; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J
UB-04	Box 76

Rendering / Attending Provider Edits — taxonomy	Rendering providers (on professional) and attending providers (on institutional): If a taxonomy is present, then it must be valid for the Rendering/Attending NPI per ForwardHealth • This must be a valid taxonomy on file with ForwardHealth (state Medicaid)

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2310B; Segment PRV	Must follow this format: PRV*PE* PXC* [taxonomy code]
837I (Institutional)	Loop 2310A; Segment PRV	Must follow this format: PRV*AT* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J (shaded)	Box 24I must have a 'ZZ' or 'PXC' qualifier
UB-04	Box 81CC b	Must have a 'B3' or 'PXC' qualifier before the code

How do I know if the NPI or taxonomy code is valid with ForwardHealth? **If you require more detailed instructions, please refer to the *CCHP Taxonomy Quick Reference Guide* available on our website.**	1. Login to ForwardHealth Portal — ForwardHealth.wi.gov 2. In the right Home Page menu, click on "Check Enrollment" 3. Enter provider ID (Individual NPI, group NPI, or state Medicaid ID) 4. The response received is within the Provider List, confirm that your taxonomy code and NPI match 5. Dates of service billed on claim must fall within the effective and end dates listed under Provider Enrollment 6. If you receive a rejection, the text on the rejection letter or CCHP Confirmation Portal will alert you as the reason 7. If you have questions on your rejections, please contact the CCHP Customer Service Center at 800-482-8010