

Resources for Chorus Community Health Plans - Marketplace and Commercial Providers

If you have questions, please call the (CCHP) Provider Services Team at 1-844-202-0117

Contact CCHP Prior Authorizations	Chorus Community Health Plans P.O. Box 1997, MS 6280 Milwaukee, WI 53201-1997 Phone: 1-844-450-1926
Please see the CCHP Prior Authorization list for the most up- to-date listing of services that require a prior authorization.	Fax: (414) 266-4726
Customer Service (for members)	Phone: 1-844-201-4672
Customer Service Hours: Monday through Friday, 8 a.m. to 6 p.m., Saturdays, 8 a.m. to 2 p.m.	Fax: 1-844-201-4673
Pharmacy Benefit questions Please see the <u>CCHP Pharmacy Benefit Guide</u> for the latest listing of prescriptions drugs that are covered or not covered.	Phone: 1-844-201-4677 Fax: 1-844-201-4675
Provider Appeals Address	Provider Appeals
Please see the CCHP Provider Manual for the claims appeals process.	Attn: Appeals Dept. P.O. Box 1997, MS 6280 Milwaukee, WI 53201
Claims Address	Chorus Community Health Plans
Please see the CCHP Provider Manual for the claims process. Mail check or money order to the claims address.	P.O. Box 106013 Pittsburgh, Pennsylvania 15230-6013 EDI#: 251CC
CCHP Provider Manual	Click to view the <u>CCHP Provider Manual</u>
Fraud, Waste, and Abuse	Phone: 1-877-659-5200